

NOTICE TO PATIENTS

THE SURGERY, (DR VM PATEL & DR LM PATEL)

ONLINE SERVICES/REPEAT PRESCRIPTIONS:

THE SURGERY IS CURRENTLY IN THE PROCESS OF CHANGING OUR CLINICAL SYSTEM WITH A PLANNED 'GO LIVE' DATE TO THE NEW SYSTEM SCHEDULED FOR 20TH SEPTEMBER 2022.

IN PREPARATION FOR THIS WE ASK ALL PATIENTS CURRENTLY USING ONLINE SERVICES FOR THEIR REPEAT PRESCRIPTIONS, TO USE THE NHS APP INSTEAD. THIS CAN BE DOWNLOADED FROM THE INTERNET.

NOTE: PATIENT ONLINE SERVICES WILL NOT BE VALID ONCE WE HAVE MIGRATED TO THE NEW SYSTEM.

WITH EFFECT FROM 15TH SEPTEMBER THE ELECTRONIC PRESCRIPTION SERVICE WILL BE SWITCHED OFF AND ALL PRESCRIPTIONS WILL BE PRINTED (PAPER BASED) FROM THIS DATE. THE Electronic Prescriptions Service will again resume its service on 21st September once we have our new clinical system in place.

The Surgery will continue to keep our patients informed of any further updates that may affect the services offered to you and hope to avoid any disruption to our services during this transition period.

Thank you for your understanding.

The Surgery Team.

11th August 2022